2023 Annual Report

Mission

Leading the development of sustainable community practices to reduce homelessness.

Our Focus

- **Lead Agency of ICH/CoC**
- **Effective Street Outreach**
- **Housing Acquisition and Management**

2023 CSAH Staff

Jennifer Dulong, Executive Director
Stacey Murray, Sr. Dir., Operations
Janice Sheffield, Sr. Director, Finance
Wanda Wesley, Director, Outreach
Carlos Baker, Director, PATH
Kamashia Nelson, Director, Housing and Coordinated Entry
Kishia Young, Director of Data Quality
Chandra Hamilton, Program Manager, City 54
McKaylin Zukowski, Resource Development Manager and Grant Writer
Tenacity Hutchinson, Office Manager
Tamara Brown, Case Manager, Cove at Dundee
Krystie Pinckney, Case Manager, EOA Austin House
Phyllis Nichols, Case Manager, Dutchtown
Shannon Thorpe, Senior Case Manager, PATH
Ronnie Flournoy, Outreach Peer Specialist, PATH
Shatava Fennell, HOT Team Supervisor
Deanna Morgan-Hull, Case Manager
Anthony Padilla, HOT Team
Stephanie Beckett, HOT Team

Contact

761 Wheaton Street
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EIN 58-1928701

www.homelessauthority.org

CSAH
Chatham Savannah Authority for the Homeless

More of our friends and neighbors found support-- and a home-- in 2023!

When the experience of homelessness becomes rare, brief and non-recurring, we will achieve our collective community goal of **Functional Zero.** Ensuring all people have equitable access to needed resources in times of crisis and housing instability is vital to our success.

2023 Board Chair Julian Miller with Executive Director Jennifer Dulong

LEAD AGENCY - INTERAGENCY COUNCIL ON HOMELESSNESS/CONTINUUM OF CARE

CSAH is the lead collaborative agency, coordinating all federal- and state-funded services in the Continuum of Care (GA 507) to people experiencing homelessness, including:

- Coordinated Entry System Lead, "No wrong door" approach.
- Homeless Management Information System Lead (HMIS): provides all technical support and training for 78 agency users while coordinating data collection for the CoC. Increased data quality by 40% in 2023!
- Annual Point in Time (PIT) Count in January. Our 2023 Count was 749 people experiencing homelessness, sheltered, unsheltered, and transitional housing.
- Unified Case Management for residents of 154 permanent supportive housing units.
- Inclement weather coordination of services for unsheltered people.
- Coordinated resource referrals for all ICH/CoC partner agencies.

HUD Secretary Marcia Fudge awards $4.1M in funding to the ICH/CoC, the largest increase in funding in more than a decade.

What is the ICH/CoC?

The Interagency Council on Homelessness is the local Continuum of Care for Chatham County. CSAH is the Lead Agency, leading the community approach to end homelessness. CSAH staff help lead the committee work and strategic planning of the ICH/CoC.

2023 Impact By the Numbers

6,525

Unduplicated people served by all ICH/CoC agencies in 2023

268

Number of medically fragile people served by ICH/CoC agencies

1,666

Number of people exiting homelessness to permanent housing

3,337

People served by CSAH programs in 2023

1448

Number of transports provided by CSAH staff in 2023.

37%

Percentage of people experiencing homelessness with a diagnosed disability

PIT Count volunteers preparing to complete an accurate count of the people experiencing homelessness.

CSAH and Union Mission staff at their annual kickball tourney and picnic!

BETTER DATA = BETTER DECISION MAKING

- Partnered with Chatham County to integrate HMIS data in a community data platform, connecting individuals to needed services and resources accessible to first responders for compassionate care - CSAH is the first agency in the nation to accomplish this integration!
- The number of encampments in our region decreased in 2023 from 87 to 51, not due to enforced cleanups, but because people had access to critical services.

42 people experiencing homelessness died in Chatham County last year. In partnership with EMS, we were able to fully capture the data.

"When we are unsure how to assist someone with complex needs, CSAH helps us figure it out, they find a way."
-- staff member of an ICH/CoC partner agency

EFFECTIVE STREET OUTREACH

A Savannah resident receives a haircut at the Stand Down event in November.

- Funding from the City of Savannah added three additional team members.
- Added a new vehicle for outreach staff to offer transportation to people experiencing homelessness.
- Extended street outreach hours to 9 pm Tuesday through Friday, and 9 am - 3 pm on Saturdays.
- PATH Mental Health Street Outreach Team awarded PATH Team of the Year for the state of GA.
- Awarded a contract from Chatham County to provide mobile showers starting in 2024.
- Led inclement weather coordination and services for unsheltered individuals.

STREET OUTREACH: THE ROAD HOME

CSAH Staff attend festivals such as Pride Fest to educate the community about our mission.

Construction of tiny homes is ongoing-- Dundee Cottages will open in 2024.

2023 HOUSING DEVELOPMENT ACCOMPLISHMENTS

- Completed the final phase of the Cove at Dundee, which now includes 46 tiny homes for veterans exiting homelessness, a medical clinic, two clubhouses and a pavilion.
- With the support of Home Depot and the Colonial Dames, we installed landscaping and a walking path, planted a wildflower garden, and built a pavilion at the Cove at Dundee.
- In partnership with City of Savannah, CHSA Development Inc., and the Landbank Authority, Dundee Cottages is expected to open in Q4 of 2024. Families exiting homelessness can move into one of 39 tiny homes with three adjustable layouts and resident service center with case management offices, a commercial kitchen, laundry facility, and a community meeting space.
- CSAH will manage four additional single-family homes for families exiting homelessness in 2024.

"The truth is, it took a lot of hard work to get to where I am today. I refused to give up on my dream- I kept working and thanks to the incredible programs of CSAH and the CoC - I was never alone."
-- Former Cove at Dundee Resident Reggie Chisholm

Cove at Dundee residents decorate for the holidays!

Housing Director Kamashia Nelson and Cove at Dundee Case Manager Tamera Brown celebrate with new home owner Reggie Chisholm

Homelessness is directly related to the lack of affordable housing.

146

Number of people exiting homelessness to permanent housing through Coordinated Entry

100%

Percentage of veterans exiting homelessness who remain in stable housing after living at the Cove at Dundee

183

Number of people living in housing managed by CSAH in 2023

37%

Percentage decrease in veterans experiencing homelessness since 2018

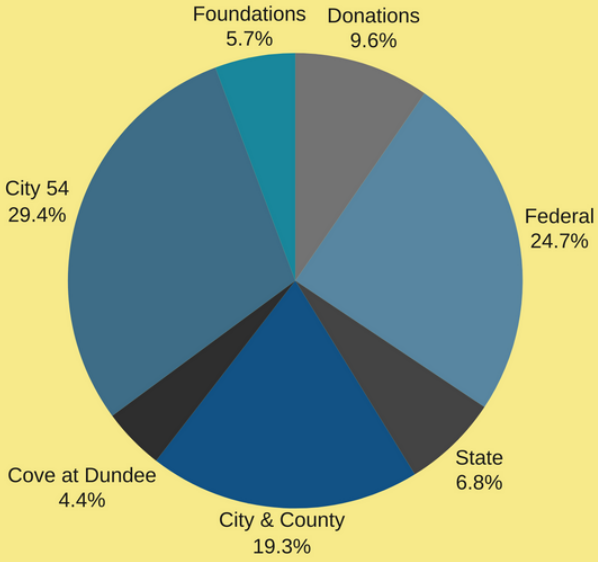
39

Number of low-barrier cottages providing housing for families and individuals exiting homelessness in 2024

2023 FINANCIALS

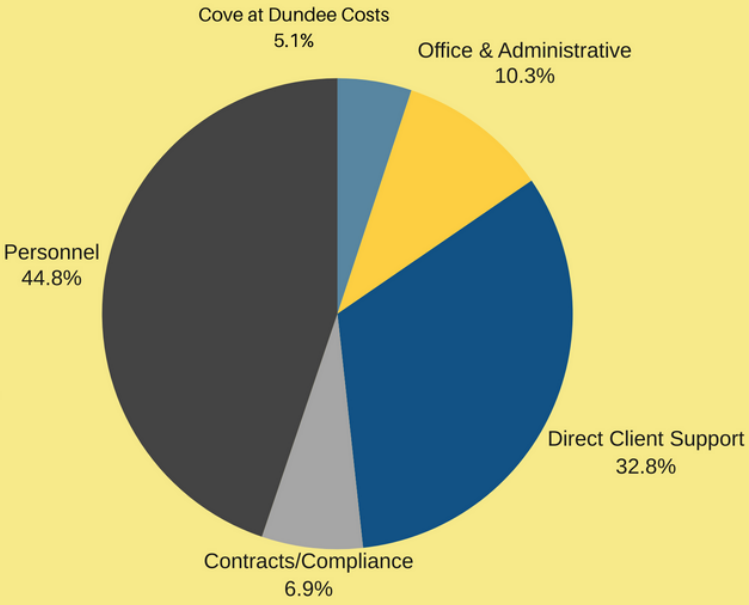
CSAH 2023 REVENUE
$2,471,884
(unaudited)

- City 54 HUD Rental Subsidy
- HUD Funding- Lead Agency
- City & County Funding
- Donations
- Foundations
- DBHDD PATH Contract
- Cove at Dundee Income



CSAH 2023 EXPENSES
$2,382,662
(unaudited)

- Direct Client Services
- Personnel
- Office & Administrative
- Contracts & Compliance Costs
- Cove at Dundee Maintenance & Security



CSAH was able to donate $9,100 to local day centers serving people experiencing homelessness--

Thanks to YOUR donations!

GIVE CHANGE THAT COUNTS

CSAH Board 2022-23 Executive Committee

Julian Miller, Chair
Timothy Blanco, Vice Chair
Toby Browne, Secretary
Janet Kniss, Treasurer
Jimmy Smith, Chair-elect

CSAH Board 2023-24 Executive Committee

Jimmy Smith, Chair
Timothy Blanco, Vice Chair
Jennifer Davenport, Secretary
Jenny Gentry, Treasurer
Tom Taylor, Member-at-Large
Julian Miller, Immediate Past Chair

CSAH Board Members Serving in 2023

Jacqueline Awe
Nelle Bordeaux
Dr. Rena Douse
Rabbi Robert Haas
Meg Heap
Sharon Hill
Darnell Johnson
Vernon Jones
Christopher Middleton
James Mitchell
Alderman Kurtis Purtee
Jeff Rayno
Pastor Charles Roberson, Sr.
Tom Taylor
Alderwoman Linda Wilder-Bryan
Major Shanita Young (SPD)

Jennifer Dulong, *Ex Officio*

Send donations to
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www.givechangethatcounts.com